

The Thinking environment[®]

THE TEN COMPONENTS

The quality of everything we do depends on the quality of the thinking we do first
The quality of our thinking depends on the way we treat each other while we are thinking

The ten behaviours that generate the finest thinking, and have become known as The Ten Components of a Thinking Environment, are:

1. **Attention Listening** with palpable respect and without interruption
2. **Equality Regarding** each other as thinking peers, giving equal turns, maintaining boundaries
3. **Ease** Offering freedom from internal rush and urgency
4. **Diversity** Providing full and accurate picture of reality
5. **Incisive questions** Removing assumptions that limit the quality of the thinking and action
6. **Encouragement** Moving beyond internal competition
7. **Information** Supplying the facts
8. **Appreciation** Sustaining a 5:1 ration of appreciation to criticism
9. **Feelings** Allowing sufficient expression to restore clear thinking
10. **Place** Creating a physical environment that says back to people 'You matter'

Each Component is powerful individually, but the presence of all ten working together gives this process its transformative impact.

The Thinking Environment[®] is created by Nancy Kline, Time to Think and was presented by Martin Farrell, get2thepoint at the Russian conference 3rd April 2015, Moscow